

ACCESSIBILITY ACTION PLAN 2022-2024



In working towards further increasing the accessibility of the Science Centre, a number of improvements are planned over the next few years across the site.

SITE & FACILITIES IMPROVEMENTS	COMPLETE	IN PROGRESS	PLANNED
Addition of new sensory and/or visual markers to visitor traffic obstacles:			
Stations of the <i>Human</i> exhibition		✓	2021-22
Water fountains			2021-22
Indoor staircases			2022-23
Addition of guardrails for (or relocation of) certain <i>Human</i> exhibition interactives			2022-23
Opportunity study on adding an automatic patient lift in the changing room			2021-22
Snack bar			
Remodeling of the service counter by including accessibility features in its design plans			2022-23
Opportunity study on adding an elevator as part of the redevelopment of the eastern side of the building			2022-23
SERVICE DELIVERY ACCESSIBILITY IMPROVEMENTS	COMPLETE	IN PROGRESS	PLANNED
Modification of the transactional website		✓	2021-22
Introduction of a visit planning guide for visitors with special needs			2021-22
Development of a site design best practices reference guide specific to exhibition design			2021-22
Modification of the customer service employee training program geared towards visitors with special needs			2023-24

*Please note that years earmarked for planning correspond to financial years running from April 1st to March 31th of the following year.