

ACCESSIBILITY IMPROVEMENTS

2021-2022



In seeking to further increase the accessibility of the Science Centre, a number of improvements were implemented this past year across the site. Now in keeping with the majority of K eroul's accessibility standards, the site was certified accessible for persons with limited mobility.

SITE & FACILITIES IMPROVEMENTS	COMPLETED
Addition of new sensory and/or visual markers to visitor traffic obstacles: <i>Human</i> exhibition stations Stairs in front of the <i>Mini Mondo</i> exhibition	✓ ✓
Opportunity study for the addition of an automatic patient lift in the changing room	✓
SERVICE DELIVERY IMPROVEMENTS	COMPLETED
Introduction of a visit planning guide for visitors with special needs	✓
Modifications to the transactional website	in progress
Implementation of an awareness training action plan for the following groups: Construction project employees Customer service employees from various sectors	✓ ✓

*K eroul is a not-for-profit organization that works to make tourism and cultural activities more accessible for persons with restricted physical abilities.