

ACCESSIBILITY



In working towards increasing the universal accessibility of the Science Centre, a number of improvements are planned over the next few years.

SITE AND FACILITIES IMPROVEMENTS	COMPLETE	IN PROGRESS	PLANNED
Addition of a changing room accessible to all visitors	X		2020
Addition of a universal restroom	X		2020
Reserved seating identifiers in the IMAX®TELUS theatre for attendants accompanying visitors with reduced mobility	X		2020
New layout for the Food Court's eating areas	X		2020
Addition of clear and highly visible signage for the Centre's accessible entrance		X	
Refitting all required accessible restroom accessories to meet current standards		X	
Site assessment for the addition of accessible parking lot pay stations			2021
Addition of sensory and/or visual markers around visitor traffic obstacles			
- <i>Human</i> exhibition stations		X	
- Water fountains			2022
- Indoor stairs			2023
Site assessment for the addition of an access ramp to the Belvedere hall's outdoor terrace			2023
VISITOR SERVICE IMPROVEMENTS	COMPLETE	IN PROGRESS	PLANNED
Employee training geared towards serving a diversity of visitor types		X	
Campaign to promote the IMAX®TELUS theatre's assistive listening system		X	
Modifying the Science Centre's website in keeping with accessibility standards	X		
Modifying the Science Centre's transactional website			2021