



Visitor's Guide

Montréal Science Centre

We're so happy to welcome you back! This guide explains the health measures in effect at the Centre and includes some tips to help make your visit as fun and safe as possible.

See you soon!

Access to the Science Centre

- To enter the building, use the main entrance or the first exterior door located west of the Science Centre's central alleyway.
- The parking facility is open.
- We ask that you not arrive more than 15 minutes before the time of your visit (as shown on your ticket). Visitors arriving too early cannot be admitted and will have to wait until 15 minutes before their visit time.

Preventive Measures

- Tickets can only be purchased online. Make sure you have your ticket on hand when you arrive (either on your phone or printed).
- Wearing a mask or face cover is mandatory in keeping with the public health authorities' current guidelines.
- When you arrive, you will be asked a few questions about your health. Visitors showing symptoms will not be allowed into the building.
- When you arrive, you will be asked to provide us with your contact information on a contact tracing form. This information could be passed along to Montréal's public health authorities should someone test positive for COVID-19. Visitors who choose not to complete this form will not be allowed into the building.
- Anyone over the age of 12 will need to show their vaccination passport when they arrive along with a valid piece of ID.
- Disinfectant gel stations are available on site and handwashing stations (sinks and soap) have been installed in our exhibition halls.
- We are managing on-site physical distancing by reducing our visitor capacity and by scheduling staggered visits at fixed times for both the movie theatre and our exhibition spaces. We are counting on everyone's cooperation to ensure current physical distance rules are followed.
- Inside the theatre, look for the rows marked as available for seating. Please ensure that one seat is left empty between your group and other audience members.
- We disinfect the seats and armrests in the IMAX@TELUS theatre between each screening.
- We deep clean all activity stations regularly and often in the exhibition halls.
- All shared materials in the *Fabrik* exhibition hall are disinfected regularly and often.
- We clean all shared spaces regularly and often, such as restrooms, and disinfect all high-touch areas with electrostatic disinfection equipment.
- Our employees are also asked to fill out a health questionnaire. Any employees showing symptoms are not admitted into the building.
- All of our employees wear personal protective equipment while on site.

Facilities and Services

- Restrooms are reserved for ticket holders only. Please follow all posted instructions to ensure proper physical distancing.
- Drinking fountains near the restrooms are accessible and cleaned regularly and often.
- Wheelchairs are available to ticket holders. However, to increase safety, we ask that you bring your own wheelchair whenever possible.
- The IMAX@TELUS theatre's snack bar is open.
- The Arsenik grignotines café counter is open.
- Food and beverages can only be consumed in specified areas, that is, seated at the café's tables and seated in the IMAX@TELUS theatre. Consuming any food or beverages anywhere else inside the Science Centre is forbidden.
- The Science Centre's dining areas remain closed for the time being.
- Our cloakroom is currently not available.
- Our \$1 lockers are available, but quantities are limited. Visitors should plan to keep their personal effects with them during their visit.

Frequently Asked Questions

Which exhibitions are open?

All of our permanent exhibition halls are open: *Fabrik*, *Human*, *Explore*, and *Mini Mondo*.

Why can't we buy tickets on site?

Tickets can only be purchased online. This is to reduce the risk of transmission between employees and visitors. This also helps us avoid lineups, which helps keep everyone safer.

Will the restrooms be open?

Yes, restrooms are open to visitors and cleaned regularly and often.

Is the parking facility open?

Yes. The parking facility is open.

Science Centre Members

Do Science Centre members have to book their tickets in advance?

Yes, all members have to book their time-specific visit tickets for all exhibitions and for the IMAX@TELUS theatre through our online box office.

Are free parking passes still valid?

When you arrive at the parking lot, take a time-stamped ticket and then present it to an agent at the welcome desk at the Science Centre entrance. They will provide you with new parking passes to replace the ones you received with your membership.

Do I need to update my membership card?

No. Even if the expiration date on your card has passed, our computer system will accept your card anyway. If you'd like to update your card so that you can visit other institutions, present yourself at the Science Centre ticket counter to get a new one.

Need more information?

If you have any questions or suggestions, please contact us:

- By email: informations@vieuxportdemontreal.com
- By phone: 514-496-IMAX, from Wednesday to Sunday, between 9am and 5pm