



Visitor Guide

Montréal Science Centre

Welcome back! This guide contains a description of the measures we have taken as well as some tips to make your visit as fun and safe as possible.

We look forward to seeing you soon.

Entry to the Science Centre

- The building entrance is the first exterior door, west of the Science Centre's central alleyway.
- The parking facility is open.
- We ask that you not arrive more than **15 minutes** before the time of your visit (as shown on your ticket). Visitors arriving too early cannot be admitted and will have to wait until 15 minutes before their visit time.

Preventive measures

- Tickets can only be purchased online.
- Wearing a mask or face cover is mandatory per the current guidelines from public health authorities.
- When you arrive, you will be asked a few questions about your health. Visitors showing symptoms will not be allowed into the building.
- When you arrive, you'll be asked to provide us with your contact information on a contact tracing form. This information could be passed along to Montréal's public health authorities should someone test positive for COVID-19. Visitors unwilling to complete this form will not be allowed into the building.
- You will be given a stylus to help you interact with the exhibition's displays without having to touch them directly.
- Disinfectant gel stations are available on site.
- We will be managing on-site physical distancing by reducing our visitor capacity and by scheduling staggered visits at fixed times for both the movie theatre and our exhibition spaces. We are counting on everyone's collaboration in keeping with the 2-metre physical distance rule.
- We have put certain measures in place to promote physical distancing
- Inside the movie theatre, we will indicate which rows you can sit in, and we ask that you keep two empty seats between your group and other groups.
- We will be thoroughly and more frequently cleaning the exhibition's stations.
- We will be thoroughly and more frequently cleaning the seats and armrests in the IMAX@TELUS theatre, that is between each screening.
- All shared materials in the *Fabrik* exhibition will be disinfected after each group visit.
- We will be more frequently cleaning all shared spaces, such as restrooms, and will be disinfecting all high-touch areas with electrostatic disinfection equipment.
- Our employees are also asked to fill out a health questionnaire. Any employee showing symptoms will be sent home.

- All of our employees will be wearing personal protective equipment

Facilities and Services

- Restrooms are reserved for ticket holders only. Please follow all posted instructions to help us ensure all proper physical distancing.
- Drinking fountains near the restrooms will be accessible and cleaned more frequently.
- Wheelchairs are available to ticket holders. However, to increase safety, we ask that you bring your own wheelchair whenever possible.
- The IMAX@TELUS theatre's snack bar is open. we only accept contactless payment methods (debit or credit cards).
- The Café Van Houtte coffee counter is open.
- The Science Centre's eating areas remain closed for the time being.
- Neither our coat check nor visitor lockers are available at the moment. Visitors are asked to keep their personal belongings with them during their visit.

Frequently Asked Questions

When will we be able to visit the other permanent exhibitions?

Reopening dates have not been set yet. Our goal is to ensure that you can enjoy a safe visit experience and we are putting all our efforts into preparing exhibition rooms and eventually reopening all of our activities.

Why are we given styluses?

Journey to Space is an interactive exhibition. To reduce the risk of transmission, you will be given a freshly disinfected stylus at the exhibition entrance. This will allow you to use all the interactive displays without having to touch them directly. These devices will have been disinfected with a product recognized by public health authorities. They will also be quarantined for 72 hours (3 days) before being given to other visitors.

Why can't we buy tickets on site?

Ticket purchases are only available online. This is to reduce the risk of transmission between employees and visitors. This also helps limit lineups which helps reduce the risk of transmission between visitors.

Will the restrooms be open?

Yes, restrooms will be available to visitors and will be cleaned more frequently.

Is the parking lot open?

Yes. The parking lot is open to visitors, but some street closures may limit your access. Learn more about parking access in Visitor Info section on the Old Port of Montréal's website:

<https://www.oldportofmontreal.com/visitor-info>

Need more information?

If you have any questions or suggestions, please reach out to us:

- By email: informations@vieuxportdemontreal.com
- By phone: 514-496-IMAX, weekdays and weekends between 9 a.m. and 5 p.m.