



Visitor Guide

Montréal Science Centre

Welcome back! This guide contains a description of the measures we have taken as well as some tips to make your visit as fun and safe as possible.

We look forward to seeing you soon.

Entry to the Science Centre

- Entry to the building will be through the door beside the entrance to the IMAX®TELUS theatre.
- The parking facility is open.
- We ask you to arrive **15 minutes max** before the scheduled time on your ticket. Late arrivals (less than 15 minutes prior to scheduled time) will not be allowed to enter the building.

Preventive measures

- Wearing a mask or face cover is mandatory for persons 10 years of age and older according to the current recommendations of the Public Health Department.
- Tickets will be sold online only.
- When you arrive, you will be asked a few questions about your health. Visitors with symptoms will be denied access to the building.
- You will be given a stylus so that you can enjoy the interactive displays without having to touch them directly.
- Disinfectant gel stations are available on site.
- Physical distancing will be facilitated by reduced visitor capacity and staggered visits (at fixed times), for both the theatre and the Journey to Space exhibition. We are counting on the collaboration of all visitors to respect a physical distance of 2 meters.
- We have established measures to promote physical distancing: one-way circulation and signage.
- Inside the theatre, we will indicate the rows where you can sit, and we will ask you to keep 2 empty seats between your group and other groups of visitors.
- We are cleaning the exhibition stations more frequently and thoroughly.
- We are cleaning the seats and armrests of the IMAX ®TELUS theatre more frequently and thoroughly between screenings.
- We are cleaning public spaces, such as restrooms, more frequently and disinfecting frequent touch points with electrostatic spray equipment.
- Our employees will also have to answer a health questionnaire. Employees with symptoms will be denied access to the building.
- Our employees will wear personal protective equipment.

Services

- The restrooms are reserved for ticket holders. Please follow instructions to facilitate physical distancing.
- Water fountains adjacent to the restrooms will be accessible and cleaned more frequently.
- Wheelchairs are available for the use of ticket holders. However, as a preventive measure, we suggest that you bring your own wheelchair if possible.
- The IMAX®TELUS theatre Snack Bar is open. Although cash payments are possible for Snack Bar purchases, we recommend contactless payment by debit or credit card.
- The Van Houtte café and the Science Centre Food Court are open.
- The dining areas inside the Science Centre are still closed.
- Several food services are open in the Old Port, and visitors also have the option of picnicking on the grass or at one of the tables available to them. There are also beverage vending machines on site.
- Coat check and lockers are not available at the moment. Visitors should plan to keep their personal belongings with them.

Questions and answers

When will we be able to visit the permanent exhibitions?

The reopening date has not yet been determined. We are working hard to reopen all of our activities while ensuring that we can offer you a safe experience.

Why styluses?

Journey to Space is an interactive exhibition. To reduce the risk of transmission, visitors will receive a disinfected stylus at the entrance so that they can enjoy the interactive displays without touching them directly. These pens will be disinfected using a product, recognized by public health authorities, and quarantined for 72 hours (3 days) before being given to other visitors.

Why is there no ticketing on the site?

Tickets will be available online only to reduce the risk of transmission between employees and visitors. Limiting lineups also reduces the risk.

Will the restrooms be open?

Yes, restrooms will be accessible and cleaned more frequently.

Is the parking facility open?

Yes. The parking is open and accessible, but some street closures will obstruct traffic. See the Visitor Information section on the Old Port of Montréal website:

<https://www.oldportofmontreal.com/visitor-info>

Additional Information

For any questions or suggestions, please contact us:

- By email: informations@vieuxportdemontreal.com
- By phone: 514-496-IMAX, from 10 a.m. to 4 p.m., 7 days a week